

## Claims Adjudication

The data shown below represents the average from Q1 to Q4 2019 reports submitted by each MCE.

### What does the OMPP Measure?

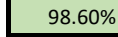
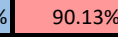
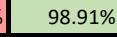
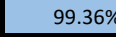
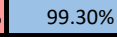
### OMPP's Target

### How are the MCEs Doing on these Measures?

 Exceeding the Target  On Target  Below the Target

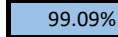
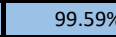
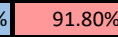
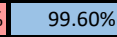
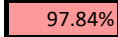
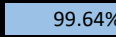
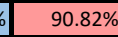
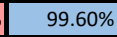
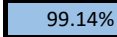
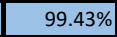
The OMPP requires the MCEs to report on these statistics quarterly and tracks MCE results.

#### Among Institutional Claims (UB-04 Claim Type)

		Hoosier Healthwise				Healthy Indiana Plan				Hoosier Care Connect	
		Anthem	CareSource	MDwise	MHS	Anthem	CareSource	MDwise	MHS	Anthem	MHS
Of those Received, Adjudicated Timely	98%	 98.60%	 99.22%	 90.13%	 98.91%	 96.9.3%	 99.36%	 86.73%	 99.30%	 98.39%	 98.87%

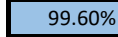
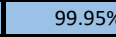
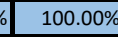
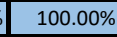
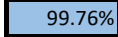
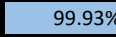
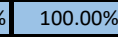

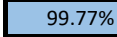

Of those Received, Denied Payment	no specific target	 12.00%	 11.54%	 10.07%	 6.25%	 12.40%	 11.37%	 11.21%	 6.13%	 10.62%	 6.85%
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#### Among Professional Claims (CMS-1500 Claim Type)

Of those Received, Adjudicated Timely	98%	 99.09%	 99.59%	 91.80%	 99.60%	 97.84%	 99.64%	 90.82%	 99.60%	 99.14%	 99.43%
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Of those Received, Denied Payment	no specific target	 16.35%	 9.33%	 10.94%	 6.45%	 19.12%	 12.66%	 13.46%	 8.55%	 15.40%	 9.64%
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#### Among Dental Claims

Of those Received, Adjudicated Timely	98%	 99.60%	 99.95%	 100.00%	 100.00%	 99.76%	 99.93%	 100.00%	 100.00%	 99.77%	 100.00%
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Of those Received, Denied Payment	no specific target	 6.55%	 14.02%	 5.64%	 5.38%	 9.15%	 17.72%	 9.47%	 7.97%	 8.62%	 8.72%
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